



# 10 Years Fronius Warranty Plus

## **1 Registration = 10 Years Fronius Warranty Plus**

All eligible Fronius inverters installed between 1st of October 2024 and 31st December 2025, which have been registered online on Fronius Solar.web and have had their certificates claimed within 24 months of installation will receive a promotional warranty extension of five years of Fronius Warranty Plus, free of charge.

# It's as simple as,

## Three simple steps:

1.

### **Register your Fronius Inverter**

Upon installation of your Fronius inverter, make sure to get your Fronius inverter registered online on Fronius Solar.web within 24 months following installation. This gives you the ability to monitor your system's generation and performance online at any time.

2.

### **Claim the 10 Year Fronius Warranty Plus for free via the Fronius webshop**

Once you have registered your Fronius inverter, you will be prompted to head to the Fronius webshop where you will have the option to add the 10 Year Fronius Warranty Plus promotion to your inverter. Complete the free claim.

3.

### **Download the Warranty Certificate**

You can now download your warranty certificate from the Fronius Solar.web platform.

Congratulations, your Fronius inverter is now covered with 10 years of Fronius Warranty Plus!



## Promotion details

<b>Promotion Period</b>	01/10/2024 - 31/12/2025
<b>Eligible Fronius Products</b>	Fronius SnapINverter Fronius GEN24 / GEN24 Plus Fronius Tauro
<b>Criteria</b>	The Fronius inverters must be installed within the promotion period, and be registered on Fronius Solar.web and have the warranty extension claimed within 24 months of installation.

# FAQ

1.

### **Which inverters are included under the 10 Year Fronius Warranty Plus Promotion?**

All Fronius SnapINverters, GEN24, GEN24 Plus and Tauro inverters installed between 01/10/2024 and 31/12/2025.

The inverter must also be registered in Fronius Solar.web within 24 months of installation and have been sold into the Australian and New Zealand markets by Fronius Australia. Once registered, the warranty extension must be claimed on Fronius Solar.web.

To validate your data, Fronius may ask you to provide your purchase invoice, the serial number of the device and your commissioning report (in Australia: COES - Certificate of Electrical Safety).

2.

### **What is the difference between "Fronius Warranty Plus" and "Fronius Warranty"?**

Under Fronius Warranty Plus, Fronius will cover the costs of materials to repair your inverter, the labour costs and transport (Australia wide).

Under Fronius Warranty, Fronius will cover the cost of materials to repair your inverter. Any other costs incurred such as transport or labour will not be covered.

# FAQ



3.

## What effect does this offer have on the warranty I already have for my inverter in question?

For the first five years, all Fronius inverters are covered with Fronius Warranty Plus as standard. By successfully completing the requirements set out for this promotion, the warranty for your Fronius inverter can be extended with an additional five years of Fronius Warranty Plus.

4.

## How do I, as an end customer, make a warranty claim?

To make a claim under the 10 Year Fronius Warranty Plus Promotion, you will need to provide the warranty certificate, the purchasing invoice and the commissioning record/Certificate of Electrical Safety (COES) to your installer when servicing is required on request.

5.

## How does the installer make a claim under the warranty?

When making a claim under the 10 Year Fronius Warranty Plus Promotion, the installer will need to raise a case with Fronius. In some cases, a copy of the warranty certificate, the purchasing invoice and/or the commissioning record/Certificate of Electrical Safety (COES) may be requested by Fronius Australia Technical Support.

